

**Model:** CPD-200ES**No.** 210**Subject:** CRT Screen Separated from Bezel**Date:** July 27, 1998**Symptom:**  
**(116A)**

There is excessive space between the CRT face and the edge of the cabinet bezel. This condition may occur during shipping if a jolt to the monitor carton shifts the CRT toward the rear of the cabinet. The condition may occur if the corner mount screws for the CRT are not sufficiently tightened.

**Solution:**

If the customer complains of this symptom, then please perform the following correction procedure to reposition the CRT.

NOTE: The following item (or equivalent) is required to complete this procedure.

REF	DESCRIPTION	PART NUMBER
NA	TWO-SIDED ADHESIVE TAPE	7-632-453-53

1. Disassemble the CRT from the cabinet bezel.
2. Remove and discard any damaged sections of two-sided tape from the CRT and bezel surfaces. Clean both surfaces.
3. Examine the CRT and the cabinet bezel to determine any physical damage.
4. Remove and replace any broken parts or items showing structural damage.
5. Carefully bend the CRT corner mount brackets toward the rear if required. Replace the CRT if there are signs of permanent damage to the corner mount brackets.
6. Reassemble the CRT and cabinet bezel assembly. Replace any missing sections of two-sided adhesive tape between the CRT and the bezel.
7. Carefully tighten all (4) mount screws between the CRT and the cabinet bezel.

The correction procedure is completed.